

From: [PSC Public Comment](#)
To:
Subject: RE: Rough River Lake additional cell Tower Case #2021-00398
Date: Monday, July 17, 2023 2:16:00 PM

Case No. 2021-00398

Thank you for your comments on the application of New Cingular Wireless. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2021-00398, in any further correspondence. The documents in this case are available at [View Case Filings for: 2021-00398 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Rough RiverHardware [REDACTED]
Sent: Friday, July 14, 2023 4:17 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Rough River Lake additional cell Tower Case #2021-00398

To Whom it May Concern,

With Regards to Case # 2021-00398.

The Rough River Lake area is in desperate need of additional Cellular coverage.

Capacity is part of the issue where service currently reaches, however there are a lot of underserved places at Rough River Lake with minimal, weak, or non-existent service.

Many individuals in this area rely on cellular service beyond just voice communications, it is the only way for many local individuals and visitors to acquire any kind of internet access.

However, weak or non-existent signals do not allow for individuals to utilize cellular service in their homes.

There are individuals who have to leave their houses and travel to a better cellular coverage area for internet access through the cellular system.

In many cases hardwired internet is not available to residents in our area, leaving satellite or some other sort of wireless option as the only options, and those options many times are already at capacity and not taking on new customers.

There are many spots around the Rough River Lake area where one can not even make a 911 call in an emergency without traveling to another spot to acquire a cellular signal.

This raises a human life safety issue for the area.

We are in a rural tourist area which creates a couple of issues.

Tourists unfamiliar with the area rely on cellular data/internet access to help find their way around, if there is an emergency weak or non-existent signal creates a situation where needed help can not be notified fast enough.

- Second, the large number of tourists strains what signal and cellular resources are available to the point that many times, especially on a weekend, the available cellular systems are so congested and bogged down that it is a significant hindrance to even being able to utilize the current cellular telecommunication systems.

More Capacity in the form of a new tower would go a long way in addressing current capacity issues, in addition to reaching many areas that are currently not adequately serviced by what is currently available. If there is an accident on the lake and cellular service is not available for a 911 call, then there is a large risk of harm to human life and safety.

I feel this is a life safety issue in addition to a convenience issue as well as people just need access to the internet anymore for many of their daily activities.

Luckily I have access to decent internet at my business and home, however there is a significant number of people that express a desperate need for better internet access even for daily life.

We have school kids in this area that can not even do their homework at home due to the lack of internet at their home.

Please strongly consider approving this addition to the cellular telecommunications coverage to our area. Approving this tower would help an immense number of residents as well as tourists.

Please consider my response as being from both the viewpoint of a local business and a local resident.

Store address:

David Dillman
Rough River Hardware
9307 South Highway 259
McDaniels, KY 40152

Home Address:

David Dillman
25 Patriots Path Lane
Falls of Rough, KY 40119

Thank you,

David Dillman
Rough River Hardware
9307 South Highway 259
McDaniels, KY 40152

www.RoughRiverHardware.com

[REDACTED]

Store: [REDACTED]

From: [PSC Public Comment](#)
To:
Subject: RE: CELL TOWER-Yes!
Date: Monday, July 17, 2023 2:17:00 PM

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Thank you for your interest in this matter.

From: Danielle Newton [REDACTED]
Sent: Friday, July 14, 2023 10:19 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: CELL TOWER-Yes!

[REDACTED]

I 100% agree that this is needed in order to enhance service in this area!

I do understand during busy weekends coverage is hard to find that's anywhere when there are a lot of people, but another tower would do good not harm in my eyes! Even not on busy weekends where my parents live it is EXTREMELY difficult to get into contact with them at times due to the poor service or dropped calls.

Faster data and better call quality are great advantages of a cell tower! I don't see any cons regarding the tower as it would help vs hurt in any circumstance.

Coming from a daughter whose father recently had a heart attack while he was in Evansville, visiting, If he were to be at home (rough river) worse case scenario he wouldn't even have service(or drop a call) to get ahold of the right emergency personnel needed to help! This isn't just a customer wanting service to speak to family, at this point it involves the safety of others who live in this area!

Boaters, campers, etc! No one wants to think something bad will happen but being better prepared and equipped to receive/and make phone calls is 100% a great idea! Definitely has my vote!

From: [PSC Public Comment](#)
To:
Subject: RE: Better cell phone service at Rough River Lake
Date: Monday, July 17, 2023 2:17:00 PM

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Thank you for your interest in this matter.

From: Kathy Baechle [REDACTED]
Sent: Saturday, July 15, 2023 7:47 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Better cell phone service at Rough River Lake

[REDACTED]

Please help us to get cell phone service for emergencies to call for medical help. Many people have moved to Rough River for permanent residency. We need it to work from home and many other vital reasons.

Case# 2021-00398
Kathy & Todd Baechle
96 Tucker Hollar Lane
Leitchfield, Ky 42754
[REDACTED]